

# PGT® PremierVue® Vinyl Windows & Doors\* Warranty

PGT Industries, Inc. ("PGT"), warrants to the original owner that any PremierVue vinyl window and door shall be free of material defects in manufacturing and/or materials for the period specified below. This warranty applies to the window under normal use and service, subject to the conditions and limitations herein listed, and for only so long as the original owner owns the windows. Please see the "Commercial Applications" section of this warranty for coverage for products installed in multi-family, rental or commercial properties. **PGT'S LIABILITY UNDER THIS WARRANTY SHALL BE LIMITED TO THE REPAIR OR REPLACEMENT OF NONCONFORMING GOODS OR PARTS, AT PGT'S OPTION. PGT SHALL NOT BE RESPONSIBLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES THAT MAY ARISE OUT OF A CLAIM FOR BREACH OF THIS WARRANTY. WE MAKE NO OTHER WARRANTY OR GUARANTEE, EITHER EXPRESSED OR IMPLIED, INCLUDING IMPLIED WARRANTIES FOR MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE TO THE ORIGINAL PURCHASER OR ANY SUBSEQUENT USER OF THE PRODUCT.**

This warranty covers only those manufacturing and material defects as specified herein and does not include defects or damages attributable to improper installation and or application of product, use or maintenance; normal weathering; highly corrosive environments; defects or damages caused by accident, fire, flood, acts of God, multiple storms, water intrusion caused by wind-driven rain due to high wind events, vandalism, riot or civil disorder; building settlement or structural failures of walls or foundations; stresses resulting from localized heat which causes excessive temperature differential over glass surface edges, or occurrences beyond PGT's control.

This warranty shall be null and void if harmful solvents are used to clean the frame and/or sash members, or if the frame and/or sash members are painted or coated in any way; or if any other "aftermarket" products are applied to the PGT product such as window films. Caulking is used on some installations to seal the frames (or trim package) against water or air penetration. Caulking is not considered a part of the PGT product and therefore, is not covered under this warranty. Caulking is normally considered a maintenance responsibility of the owner.

**PGT'S SOLE RESPONSIBILITY UNDER THIS WARRANTY IS LIMITED TO REPAIRING OR REPLACING (COLOR MAY VARY DUE TO AGE, WEATHERING OR DIE LOT DIFFERENCES), FREE OF CHARGE OR AT A PRORATED PRICE PER GUIDELINES OF THIS INSTRUMENT, ANY PART OR PARTS OF THE WINDOWS THAT DO NOT COMPLY WITH THE TERMS OF THIS WARRANTY. THE ORIGINAL WARRANTY PERIOD SHALL NOT BE EXTENDED BY SUCH REPAIR OR REPLACEMENT.**

PGT reserves the right to discontinue or change the design and specification of any product it manufactures. Should the component of the window/door originally installed not be available, PGT shall have the right to substitute such part determined by PGT to be of equal quality and performance.

## Vinyl Frame

The vinyl components of the frame/sash members are warranted against defects resulting in blistering, chipping, cracking, peeling, corroding or pitting for a lifetime after the date of delivery by PGT. If such defects occur, PGT will provide replacement parts at no charge (installation costs are not covered).

## Stress Cracks

In products specifically covered by this warranty, PGT warrants against stress cracks in heat strengthened glass for the lifetime of such glass, and for a period of 12 months after the date of delivery by PGT for annealed glass. Stress cracks in glass panels can result from natural settlement or extreme thermal changes between inside and outside temperatures. In the event of a stress crack during the applicable warranty period, PGT will ship a replacement panel to the original owner at no cost (installation costs are not covered).

## Insulating Glass Unit

The sealed glass component is warranted to be free of defects resulting in material obstruction of vision or film formation caused by dust or moisture in the dead air space of a sealed unit for a lifetime after the date of delivery by PGT. In the event of glass failure, PGT will ship a replacement panel to the homeowner at no cost (installation costs are not covered).

## Laminated Glass Unit

The glass is warranted to be free of defects in materials and workmanship that cause delamination for the life of the product, except for products which use PVB interlayer which are warranted for a period of twenty (20) years, from the date of delivery by PGT. In the event of failure, PGT will ship a replacement panel to the homeowner at no cost (installation costs are not covered).

## Screen, Hardware and Moving Parts

In products specifically covered by this warranty, the screen, hardware and moving parts shall be warranted for a lifetime after the date of delivery by PGT to be free from material effects in manufacturing and/or materials (installation costs are not covered). All balancers, rollers, locks, keepers, and hardware are warranted to operate properly and serve the design function. If such defects occur, PGT will provide replacement parts at no charge.

## Glass Characteristics

Glass has prevalent characteristics such as bubbles, discolorations, blurs and scratches. These are expected, as they are inherent qualities that meet or exceed standard specifications for flat glass ASTM C 1036, heat treated flat glass ASTM C 1048 and laminated architectural flat glass ASTM C 11 72. Heat strengthened or tempered glass may have distortions as an inherent quality. Glass with special coatings may require special cleaning, please see PGT's "Getting the Most Out of Your Windows and Doors" for care and maintenance information.

## Labor

Labor costs are not included under this Warranty and neither PGT nor its dealer, distributor or representative of PGT will be responsible for any costs incurred in the removal, replacement or the installation of the PGT product or any part thereof, provided by PGT under this Warranty.

## Commercial Applications

Should this product be installed in a building operated or used for commercial purposes or rental properties such as, but not limited to, schools, churches, apartment complexes, government owned structures, office buildings, etc., then this warranty will be limited to ten (10) years on all materials and will not be transferable (does not apply to glass warranty).

## Transferable Warranty

This PremierVue limited lifetime warranty is transferable by the original owner to one subsequent owner provided PGT receives notice of transfer of title of the registered property within thirty (30) days after the date of ownership transfer, and provided such notice is accompanied by a copy of this Warranty, the order number and certified check in the amount of \$50. The warranty will be extended to the subsequent owner for ten (10) years from the original manufacture date.

## Claims

Any claim for defect under this warranty must be submitted promptly after discovery to the independent distributor from whom the product was purchased and within the warranty period specified above. If you cannot locate the independent distributor from whom the product was purchased, you may contact PGT for assistance at either [warranty@pgtindustries.com](mailto:warranty@pgtindustries.com) or 877-550-6006.

PGT products are tested and manufactured to current fenestration standards.

Some states do not allow the exclusion or limitation of incidental consequential damages or the limitation of remedies for a breach of warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. **NO DISTRIBUTOR, DEALER OR REPRESENTATIVE OF PGT HAS THE AUTHORITY TO CHANGE OR MODIFY THIS WARRANTY IN ANY RESPECT, EITHER ORALLY OR IN WRITING. EXCEPT AS EXPRESSLY PROVIDED IN THIS WARRANTY, PGT MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING NO WARRANTY OF MERCHANTABILITY, NO WARRANTY OF FITNESS FOR PARTICULAR PURPOSE AND NO WARRANTY OF NONINFRINGEMENT.**

\* Products covered under this warranty are PremierVue Series 2700/2800 Windows, PremierVue Series 2700/2800 Doors and the FD555 French Door (white frame only) when used in a project with PremierVue.